

PARTNERSHIPS KEY PART OF INDWELL'S MODEL

What does partnership mean to you? For me, partnering with someone is about uniting in a shared vision. It's recognizing that we'll accomplish more together as we work toward a common goal. What I've come to realize is that whether personally or corporately, partnership begins by building relationships.

Partnerships are an essential factor in Indwell's supportive affordable housing model. Part of what makes us unique is our shared value of recognizing the inherent dignity of all people as image bearers of God—and as such, every person plays an important role in what we do. As we work toward a goal of transformed lives, it takes a collective effort from our tenants and staff, donors, volunteers, faith communities, ambassadors, government allies, likeminded organizations, contractors, neighbours, and more.

All of you who see the value of every person and help organize solutions that bring hope to our communities are essential to building hope. Each person who resonates with our calling to truly love our neighbours is a vital part of our community. We celebrate the fact that so much more can be accomplished when we work together.

I'm incredibly grateful for each of you as champions of our mission to see lives transformed by health, wellness, and belonging. We value your friendship, and we hope you are inspired to continue on this journey with us.

- Jeff Neven, Executive Director



COMMUNITY PARTNERS HELP TENANTS THRIVE

Dignity. Love. Hope. These are the core values of Indwell—and the seeds that grow, foster and connect us to like-minded people, organizations, and groups we are blessed to call partners in our mission to provide Hope and Homes for All.

In Haldimand and Norfolk Counties, we are grateful to have many valued partnerships that foster health, wellness, and belonging within our tenants. As Norfolk County is known as "Ontario's Garden," our tenants spend much of their summer working alongside our friends at Church Out Serving (COS) through their Gathering Gardens which are situated at Indwell's Hambleton Hall. Tenants work with COS volunteers to grow, harvest, and donate produce to local food banks and food programs in the community. So far this year, tenants have donated 3,200 servings of vegetables!

Our community in Norfolk has grown as we've welcomed more partners into our program to facilitate groups for our tenants

and those of the broader community. On any given week, you can hear a tenant playing the guitar during music group hosted by our friends at Assertative Community Treatment Team (ACTT), chatting with our partners at Community and Mental Health Services (CAMHS), or learning about healthy eating with our amazing volunteers and supports through Norfolk's Housing and Social Services.

We can't do it alone. Our partnerships within the Haldimand-Norfolk community have brought holistic support to our tenants. Tenants are now not only involved in their housing community at Hambleton Hall, but throughout the broader community in which they live. What better way to foster health, wellness, and belonging than through community inclusion and valued partnerships!

- Leah Logan

Leah is Indwell's Regional Manager for Haldimand-Norfolk.



Kyle Leaker (R) and PRL-Guite Electric donated countless hours in converting from fuse to breaker panels in the 43 apartments at Indwell's Prinzen Flats in Hamilton. Daily, Jim Tigchelaar (L) and other members of Indwell's facilities team are overwhelmed by the generosity of suppliers, trades, and volunteers who work hard to keep our apartments in good shape. Sometimes people do this work at cost, sometimes at deep discounts, and sometimes you donate work or products. Regardless, the work is always of high quality. Thank you!



JOINING TOGETHER WITH COMMUNITIES OF FAITH TO SOLVE LONDON'S HOMELESSNESS CRISIS

As a pastor, I long to see the church I serve do it all! God's calling is big and beautiful, and there is no shortage of Kingdom work to do. This often leads to feeling the frustration of our limitations. But we don't have to do it all on our own. We can partner with those God has already equipped with the gifts, resources, and expertise for a given area of Kingdom work.

As a faith community we have had a long, informal conversation with the leadership at Indwell, and after many years we have the privilege of helping them see those dreams come to fruition! We all know God's call to love the hurting and vulnerable. As a downtown church, we are acutely aware of challenges like poverty and homelessness. So, it's been a joy and a privilege to support Indwell in their mission to provide hope and homes.

This partnership has given us tangible opportunities to volunteer and a meaningful way to give money that we know will be used effectively. Several folks known to our faith community have already moved into Woodfield Gate, Indwell's first facility right in downtown London—including two people that often worship with us. The joy these folks experience is almost palpable. The difference we know supportive housing with the love of Jesus is going to make in their lives is exhilarating. We bless God for Indwell and partnerships likes these in which the Church can live out its calling.

- Steve Dozeman
Steve is the pastor of Talbot Street Church in London, ON.

"In late August, my patient came to my office and told me he had fantastic news. He had been accepted to Indwell! He was excited about moving out of the shelter and having a place that was truly his own...that he could lock a door and feel safe at night...that he would have his belongings and not worry about them being stolen....One of the benefits of Indwell is that it is not transitional housing. For those who choose, it can be their forever home. I am pleased to recognize Indwell as St. Joseph's community partner of distinction. They offer hope, safety, security, and stability in housing so that those we serve have the best opportunity for recovery, and for becoming successful and contributing members of our London community."

- Sandra Northcott MD, FRCPC, Site Chief, Mental Health Care at St. Joseph's Health Care London

Read the rest of this tenant's story at indwell.ca/stories-of-hope

BIG OR SMALL, EVERY GIFT MAKES AN IMPACT

Before coming to Indwell five years ago, I'd worked for a large accounting firm and had volunteered with a Christian camp and a ministry to Cuba on the side. While the work was challenging, I was looking for something more—an opportunity to use my skills to make a tangible impact on the lives of people in need. Indwell and its bold vision appealed to me, and I've been able to live out my faith and use my abilities to further the mission.

While the accountant of a growing charity like Indwell always loves to see donations and government grants to fund new "bricks and mortar," it's often the stories and the sacrifice behind the average, smaller gifts that impact me the most. We have several tenants—on very limited incomes—among our dedicated 188 monthly and occasional donors as well as pensioners in small apartments living simple lifestyles so they can give. We have others finding ways to sell things to create extra income so they can donate, and we've had people who had been supporting us through their church anonymously who have left a bequest through their estate. There are so many inspiring stories and often I haven't or won't hear the stories behind how you and others give.

The fact is, Indwell needs and values the support of donors at all levels to convey the message of hope to those who have been marginalized by abuse and mental illness. Government capital grants and financing get us well on the way to building new homes, but we rely on donations to cover a portion of our operating costs of running programs with dedicated support staff that create a culture of healing and hope for our residents. Donations also fuel our growth by allowing Indwell to invest in preparing for new programs and expanding into new communities. It takes a lot of time, expertise, engagement, and cost to grow in a healthy and sustainable way, and we must grow; the need is so great and our vision is clear!

If you are a donor, or are becoming a donor, you are a vital partner for Indwell. We thank you, and we thank God for you! You are making a difference, bringing stability, dignity, and hope to people who couldn't imagine this before finding a home at Indwell.

- Chris Finkbiner Chris is Indwell's Director of Finance.



Indwell's Judy Eising (L) speaks with volunteer and donor Arie Van Eek (R) about how he can continue to support Indwell through his estate plan. Learn more about our planned giving options at indwell.ca/donate or check off "contact me about other opportunities to support Indwell through a directed or planned gift" below.

Cut off and return to Indwell

Yes! I want to provide hope and homes for people in Southern Ontario!

Name: Address: City: Postal Code: Tel: Email:

- O Please contact me about other opportunities to support Indwell through a directed or planned gift
- O Please contact me to discuss Indwell's work or volunteer opportunities.

Please contact us or return this form to: Indwell 1430 Main St E Hamilton ON L8K1C3 1.866.529.0454 info@indwell.ca

Enclosed is my gift of \$I'm including a chequeI'm including credit card information
O Sign me up as a monthly donor at \$/month O I'm including a void cheque O I'm including credit card information
 I'd like to Furnish an Apartment with a one-time gift of \$2,500 I'm including a cheque I'm including credit card information
O VISA O Mastercard or visit indwell.ca/donate Name on card:
#Expiry:
Signature: Date:

DIRECTED GIFTS: Donations are used only for approved programs and projects. Donations received in support of a specific program or project will be used as directed by the donor, with the understanding that when the need for such a program or project has been met or cannot be completed for any reason determined by Indwell, the remaining amount of the the donation will be used where most needed. A 10% contribution toward Indwell's general operating support will be included in gifts received for specific programs and projects. Donors will receive a charitable tax receipt for gifts of \$10 or more. Charitable Registration Number: 131295198 RR0001

