

ANNUAL REPORT 2018

SEPTEMBER 2016 TO AUGUST 2017



From the President:

This year, the Board of Directors of Indwell has spent much time considering a new strategic plan.

Strategic planning is an important and interesting process. To some degree, it involves looking back. When we do, we see the incredible ways God has used Indwell to serve those on the margins since 1974. Looking back provides us with a sense of perspective and gratitude.

But strategic planning mostly involves looking forward. As a board, we seek to identify what makes Indwell unique and effective and match this with the needs and the trends in the sector in which we work. Looking forward and planning for the future involves wisdom, hope, and faith.

The strategic planning process has connected us with our community. We received input and advice from various church leaders, government bodies and community agencies. The consistent message has been one of encouragement to keep moving forward in our mission of *Hope and Homes for All*, and to do so in a way that is consistent with who we are and what we do best. The new three-year strategic plan, which will be rolled out later this year, will encourage

us to continue making important community connections, to share what we do with others, and to boldly consider the needs that are ever-present and ever-emerging.

The planning process has enabled us to focus on our incredibly gifted staff. The board recognizes the talent, drive and commitment of those who work at Indwell. They are leaders in homelessness prevention through the development of communities for those seeking health, wellness, and belonging.

As we move forward, the board continues to depend on your prayers and your financial support. On behalf of the board, I wish to thank you for your ongoing support.

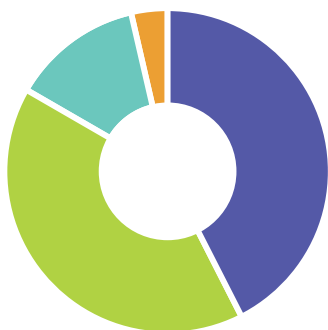
Phil Teeuwsen

Phil Teeuwsen addresses attendees at 2017's Hamilton Hope & Homes Banquet

Financial Report

12 months ending August 31, 2017

Operating Revenue*



- GRANTS \$2,431,894 42.5%
- REVENUE & EXPENSES \$2,334,998 41%
- DONATIONS / FUNDRAISING \$737,195 13%
- SERVICES, FEES & OTHER \$197,529 3.5%
- TOTAL \$5,701,616**

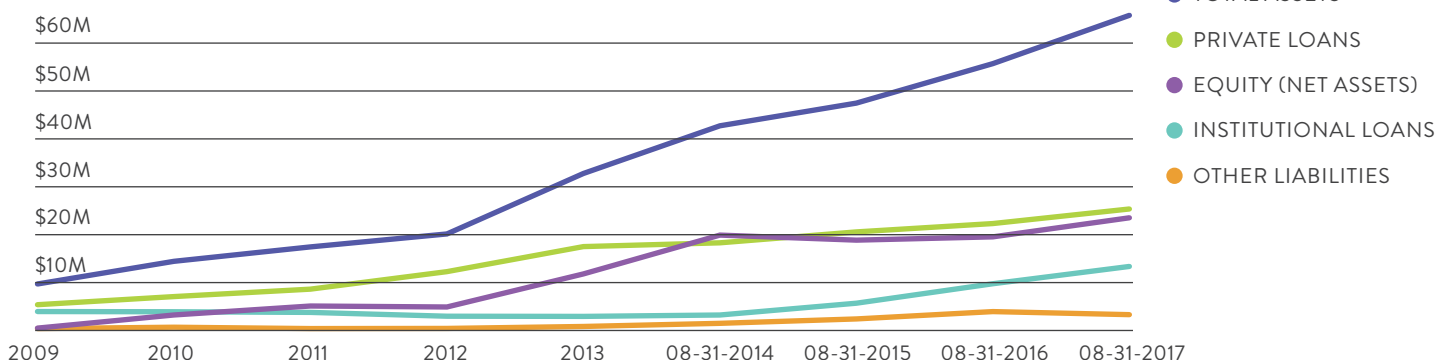
Operating Expenses*



- STAFFING & PROGRAMS \$2,931,901 50.5%
- INTEREST & FINANCING \$1,531,172 26.5%
- BUILDING FACILITIES \$1,138,580 20%
- ADMINISTRATION \$187,714 3%
- TOTAL \$5,789,367**

*Balances exclude capital projects (capital donations & grants and capitalized costs)

Financial Overview



Here's a quick look at Indwell by the numbers in 2017



583
Housing applications processed



411
Apartments in Hamilton, Woodstock and Simcoe



74
New tenants housed



3
Development projects begun



70
Employees across the organization



100+
Volunteered each month



15
Groups volunteered for a day or evening



76,650
meals served in our higher-support programs



AIM staff present a cheque at Indwell's Parkdale Landing celebration

I support Indwell because I think it's a privilege in life to be in position where you are able to give and help others. The above is my philosophy and the reason why I enjoy giving. The other important point for me is to associate with an organization that is dedicated and passionate about what they do.

Ronald Black

Owner and Executive VP, AIM
(American Iron & Metal)



Indwell's work is about so much more than bricks and mortar. It's about transforming lives by providing places people can call home – the kinds of homes that offer support and comfort that no Hamiltonian should be denied. We're thrilled to be able to use our assets in new ways to support this kind of positive change.

Terry Cooke

Hamilton Community Fund President & CEO

Current Board of Directors

Phil Teeuwesen, President
Charlotte Vander Hoek, Vice President
Bill Munns, Treasurer
Alice Plug-Buist, Secretary
Alan Bakker
Krysta Boyer
Jan Disselkoen
Benjamin Obeng
Marty Speelman

Vision

Hope and Homes for All

Mission

Indwell is a Christian charity that creates affordable housing communities that support people seeking health, wellness and belonging.

Values

We value the inherent dignity of all people as image bearers of God.
We live out our Christian calling to love our neighbour as ourselves.
Hope is the foundation of all of our actions.

Mailing Address

1430 Main St E Hamilton ON L8K 1C3
866 529 0454 • 905 529 0355 (fax)
info@indwell.ca • www.indwell.ca

Corporate Name:

Indwell Community Homes

Charitable Registration Number:

131295198RR0001

